

CACHE Level 2 Certificate in Information, Advice or Guidance (QCF 18 Credits)

What are the specific details?

Duration	You have up to eight weeks to complete the course.
Venue	Run via distance learning and can therefore be fitted around work and personal life.
Cost	Free (fully government funded)*.

This qualification is designed for those people who work in, or are looking to work in a relevant role such as:

- Careers, Employment, Customer Service, Help-desk and Debt Advisors
- Housing Support Worker, Learning Support Worker or Legal Services Support Workers
- Peer Mentors, Student Support.

Who is this course suitable for?

This course is ideal for learners working in advice and support roles, who wish to enhance their knowledge or achieve qualifications to support their work. It is also suitable for those wanting to embark on a career providing information, advice or guidance.

Do I need any experience?

There are no specific recommended prior learning requirements for this qualification.

How is the course delivered?

The programme is delivered online by a range of assessments. These are assessed by the tutor throughout the programme from induction to completion.

What will I gain from this course?

You will gain the CACHE Level 2 Certificate in Information, Advice or Guidance (QCF 15 Credits).

What will I learn?

Learners are required to undertake the following units:

- Unit 1 Information, advice or guidance in practice
- Unit 2 Developing interaction skills for information, advice or guidance
- Unit 3 Signposting and referral in information, advice or guidance
- Unit 7 Managing information
- Unit 14 Operating within networks to support information, advice or guidance

*Learners must be 19 years+ and have lived in the UK/EU for 3 years.

For further information, or enrolment, please contact Business Solutions on:

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